

“FIND THE FLAVOUR CREW ACTIVATION 2026” PROMOTION

TERMS AND CONDITIONS

1. Information on how to enter and the prize(s) form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is only open to VIC residents aged 18 years or over.
3. Employees (and their immediate families) of the Promoter, Participating Stores (defined below) and agencies associated with this promotion are ineligible to participate. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. The promotion starts on 02/04/2026 and ends at 2:00pm AEDT on 26/04/2026, or once all instant win prizes are claimed, whichever occurs first (“**Promotional Period**”). Entries into the promotion open at 10:00am AEDT and close at 2:00pm AEDT each day of the Promotional Period.
5. Any entries received outside of the Promotional Period will be deemed invalid and will not be accepted. The Promoter does not accept any responsibility for delayed, incomplete or incorrect entries.
6. This promotion will be conducted at Keilor Central in Keilor Downs, VIC (“**Participating Centre**”).
7. A “**Participating Store**” is any store at the Participating Centre that is listed under Annexure A (see below).
8. To be eligible to enter, individuals must, during the Promotional Period, spend a minimum of \$30 in a single transaction at any Participating Specialty Store or \$80 at Coles, Kmart or ALDI (“**Qualifying Transaction**”), and take their purchase receipt to the Activation Zone (defined below) for validation by the promotional staff to receive a token, subject to stocks remaining at the Activation Zone.
9. In the event a purchase receipt is not automatically handed to the individual, it is their responsibility to request one.
10. There will be one (1) activation available in the Participating Centre. The activation will be live between 10:00am and 2:00pm each day of the Promotional Period (each an “**Activation Period**”).
11. To participate in the promotion, eligible entrants who have made a Qualifying Transaction during the Promotional Period, must undertake the following steps during the Activation Period:
 - a) Visit the “Find Your Flavour Claw Machine” (“**Activation Zone**”) located in the Participating Centre (near Bon Bons Bakery) during an Activation Period and present their token along with their own original valid receipt recording a Qualifying Transaction (which must specify the store and date/time of purchase);
 - b) Scan the QR code located at the Activation Zone and follow the prompts to the entry form;

- c) Input the requested details (including but not limited to their first name, last name, email address, postcode, and phone number) and upload the receipt for the Qualifying Transaction, when prompted;
 - d) Then, when instructed by a member of staff, entrants will use the claw machine to claim a blind bag from the machine which will include one (1) prize.
12. All claims for instant win prizes must be received by 2:00pm AEDT each day during the Promotional Period.
13. In order to claim a prize, entrants must, during the Activation Period, hand over their proof of purchase to the member of staff at the Activation Zone to receive one (1) instant win prize.
14. Multiple entries permitted, subject to the following: (a) only one (1) entry permitted per Qualifying Transaction (regardless of the amount spent at a Participating Store in that transaction in excess of \$30/ \$80); (b) only one (1) entry per person per day; and (c) each entry must be submitted separately and in accordance with entry requirements.
15. Entrants must retain their original purchase receipt(s) for all entries as proof of purchase. Failure to produce the proof of purchase for all entries when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of an entrant's entries and forfeiture of any right to a prize. Purchase receipt(s) must clearly specify the product purchased, the Participating Store of purchase and that the purchase was made during the Purchase Period but prior to entry.
16. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
17. Incomplete or indecipherable entries will be deemed invalid.
18. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
19. The Promoter's decision is final and no correspondence will be entered into.
20. There are 1,805 instant win prizes to be won.
21. Instant win prizes available within the envelope include:
 - 1725 x Keilor Central Branded Find Your Flavour Plushies valued at \$4.95ea;
 - 80 x Golden Spoons (Don't Buy Fruit and Veg with out me Books) valued at \$39.95ea
22. If for any reason a winner does not take a prize at/by the time stipulated by the Promoter, then the prize will be forfeited.

23. If any prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
24. Total prize pool value is AUD11,734.75.
25. Prizes are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
26. In the event of war, terrorism, state of emergency, government lockdown, pandemic or any other kind of disaster or unforeseeable event beyond the Promoter's reasonable control, the Promoter reserves the right to cancel, terminate, modify or suspend the promotion or suspend, substitute or modify a prize, subject to any written directions from a relevant regulatory authority.
27. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
28. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
29. Printing and other quality control errors will not invalidate an otherwise valid prize claim. Unless otherwise due to fraud or ineligibility under these Terms and Conditions, all prize claims in excess of the advertised prize pool will be honoured. Instant win game materials void if stolen, forged, mutilated or tampered with in any way.
30. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
31. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any

variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; or (f) use/taking of any prize.

32. The Promoter (CBRE) collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, IFM INVESTORS Pty Ltd (IFM INVESTORS), prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter and IFM INVESTORS will also use and handle PI as set out in their Privacy Policies, which can be viewed [real-estate-privacy-statement.pdf](#). In addition to any use that may be outlined in the Privacy Policies for CBRE and IFM INVESTORS, they may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policies also contain information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the CBRE and IFM INVESTORS. Unless otherwise indicated by CBRE/IFM INVESTORS, they may disclose PI to entities outside of Australia (for a list of the countries, see their Privacy Policies), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion entrants consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that CBRE and IFM INVESTORS are not liable in this regard.
33. The promoter is CBRE Pty Limited (ABN 57 057 373 574) ("**CBRE**") on behalf of IFM Real Estate Fiduciary Pty Ltd (ABN 28 004 582 423) ("**IFM Investors**") of Level 11, 8 Exhibition Street, Melbourne, VIC, 3000, telephone 03 8601 6666.

Annexure A

Participating Specialty Stores (\$30 spend Required)

- 4ME Pilates+
- About Taylor Café
- Allechante
- Amplifon
- Anytime Fitness
- Attico Home
- Bakers Delight
- Bami Rolls
- Beauty 4 Life
- Better Home
- Bonbons Bakery
- Boost Juice
- Burger Road
- Cedar Coffee
- Contony
- Five Star Deli
- Fix A Fone
- Four Square Hair & Beauty
- Harry's Fresh
- Hoskings Jewellers
- Hungry Jack's
- Impeckable Poultry
- Keilor Dental
- Keilor Downs Asian Food
- Keilor Downs Coin Laundry
- Keilor Downs Noodle Bar
- Keilor Downs Plaza Lotto
- Keilor Premium Meats
- Keilor Seafood
- KFC
- Kings Barber Shop
- Kingsmen Hair
- La Fleurette
- Lash & Brow by Jenny
- Michel's
- Mister Minit
- MyFone Repairs
- Odyssey Nails
- Pacific Asian
- Panda Massage
- Plaza Medical Centre
- Quality Pharmacy
- Specsavers

- Sportsco
- Subway
- Sushi Sushi
- Teaser
- The Grillin' Greeks
- The Reject Shop
- Thrive Health and Nutrition
- Yang Yang Chinese Massage
- Yummy Donut Kreme
- Zambrero

Participating Major Stores (\$80 spend Required)

- Coles
- ALDI
- KMART